

wrlc user

Patron accounts with the "wrlc user" user group are patron accounts in an IZ that is not their home IZ. These are often referred to as Linked Accounts.

Linked accounts are created when a patron makes a CLS/AFN request that can be filled by a partner.

- [Updating a patron's linked account.](#)

Updating a patron's linked account.

Patron linked accounts can be updated in several ways.

- If a patron renews an item on loan from partner institution, the patron's expiry date will automatically be updated to match the expiry date at the home institution.
- If a patron requests a new item from a partner institution, the patron's expiry date will automatically be updated to match the expiry date at the home institution.
- A staff member can manually force an update to a linked patron's expiry date by using "Manage Patron Services".

Fulfillment --> Checkout/Checkin --> Manage Patron Services --> Patron Services page

- Select "Find user in other institution", select the appropriate institution.
- Scan patron's ID or search for patron and select appropriate one.
- "Find User" (This will force an update to the patron's linked account.